

If a collision happens

- 1 **Stop** immediately. Assist any injured person
- 2 **Call an ambulance** (if one is needed) on 000
- 3 **Call the police** on 000 if:
 - Someone has been killed or injured
 - The other driver fails to stop
 - The other driver won't supply their details
 - A car has to be towed
 - Alcohol or drugs seem to be involved
 - Property has been damaged
- 4 **Swap details** of:
 - Driver's licence
 - Car registration
 - Make and model of cars involved in the accident
 - Insurance policy details, if known (name of insurer, policy number)
- 5 **Make a note** of:
 - Date, time and location of the accident
 - Any damage to property
- 6 **Get witness details**:
 - Name and contact details of witnesses
 - Name and station of any police officers that attend
- 7 **Take photos if you can**
- 8 **Claim online** at www.thebuzzinsurance.com.au or call our claims area on 1300 729 870 or email us at claims@thebuzzinsurance.com.au.

What to do with your car after a collision

- 1 **Stop**
- 2 **Move it to a safe place** nearby
- 3 **Don't drive it if**:
 - It's not safe to
 - It might cause more damage.
- 4 **Get it towed** (if needed)
 - Get the details of the driver - name, address and phone number
 - Nominate where you'd like it towed to or find out where it is towed to
- 5 **Protect your car from further damage**
 - Put it in a garage or cover a broken window with plastic if it's to be parked outside.

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Collision Checklist: Collect these details

Date and time of incident	
Location	
Name of other driver	
Other driver's phone (work/home/mobile)	
Other driver's address (city/state/postcode)	
Other driver's registration number (and state)	
Other driver's car (make/model/colour)	
Other driver's licence number (and state)	
Other driver's insurance company	
Other driver's policy number	
Name of witness	
Phone number of witness	
Police officer or station called/attended	
Police report reference number	
My policy number	